



OpenTech IoE: Internet of Everything

R19 Release Notes

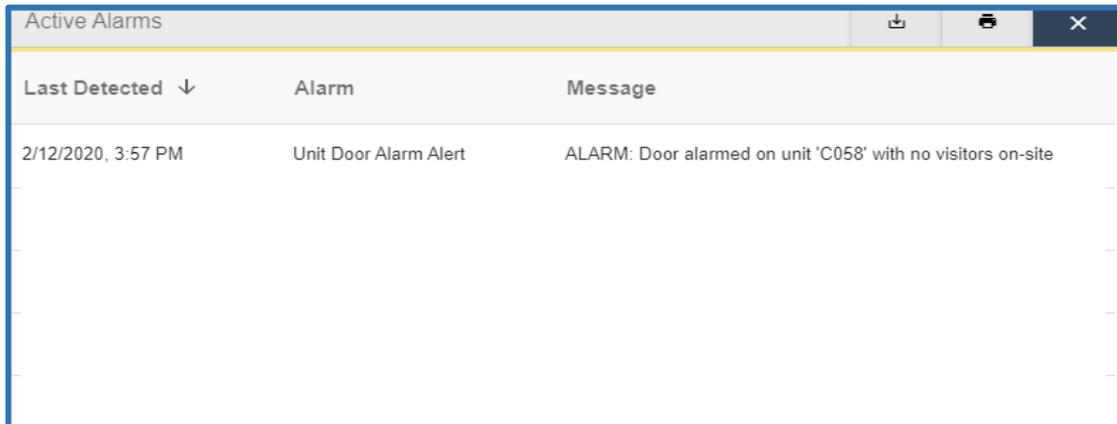
June 22, 2020

R19 Enhancements

The following enhancements are included in Release 19:

[ACS-3724] – Extend Alarm Dashboard Widget to Include Alarming Unit Number

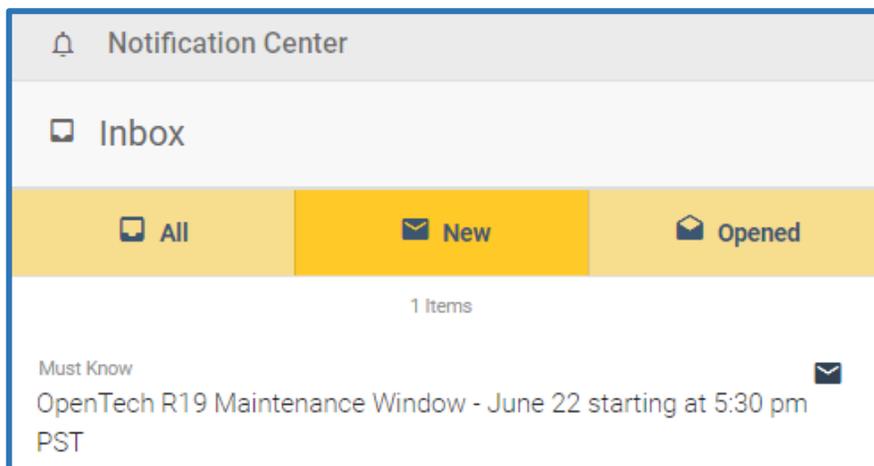
- Unit number displays in “Message” field when user selects Alarm widget.



Last Detected ↓	Alarm	Message
2/12/2020, 3:57 PM	Unit Door Alarm Alert	ALARM: Door alarmed on unit 'C058' with no visitors on-site

[ACS-3687] – Control Center User Notifications

- When a user accesses their Inbox in the Control Center Notification Center, the default view is set to “New” so that users can visually see any unread messages.



[ACS-3709] – Update Error Message Displayed for Report Timeout

- Should a timeout occur if connectivity is lost or if user is executing a longer running report such as Facility or Application Events, the Control Center user will now see a more descriptive message displayed.

[ACS-3725] – Link from Unit Alarms Widget to Unit Alarm Activity by Unit Report – Alarming Units

- When Control Center user selects 'Alarming Units' from the Unit Alarms widget on the dashboard and clicks on the Unit Number, user is automatically linked over to the 'Unit Alarm Activity by Unit' report where selected Unit Number is also auto-populated.

[ACS-3726] – Link from Unit Alarms Widget to Unit Alarm Activity by Unit Report – Opened Units

- When Control Center user selects 'Opened Units' from the Unit Alarms widget on the dashboard and clicks on the Unit Number, user is automatically linked over to the 'Unit Alarm Activity by Unit' report where selected Unit Number is also auto-populated.

[ACS-3727] – Link from Unit Alarms Widget to Unit Alarm Activity by Unit Report – Closed Units

- When Control Center user selects 'Closed Units' from the Unit Alarms widget on the dashboard and clicks on the Unit Number, user is automatically linked over to the 'Unit Alarm Activity by Unit' report where selected Unit Number is also auto-populated.

Figure 1 - User selects "Closed Units" from Unit Alarms Dashboard Widget

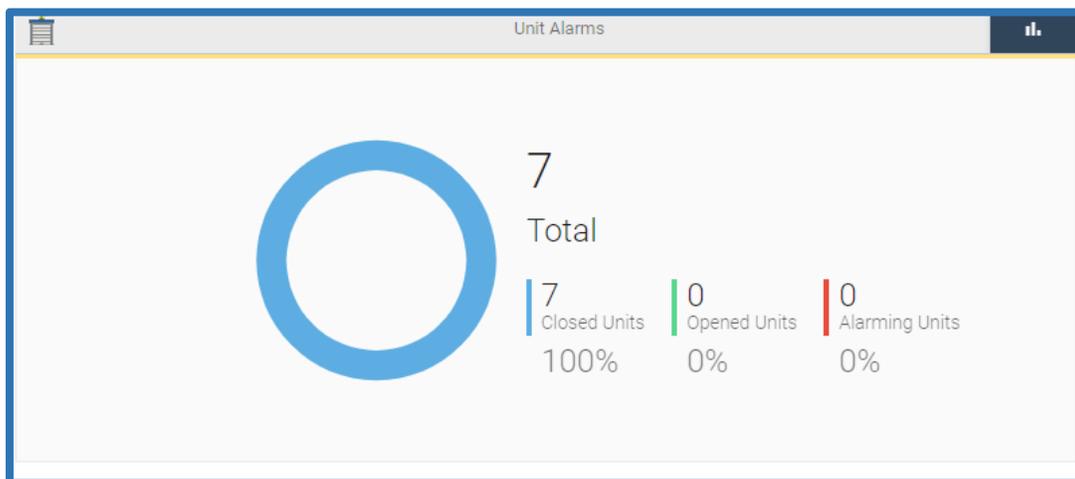
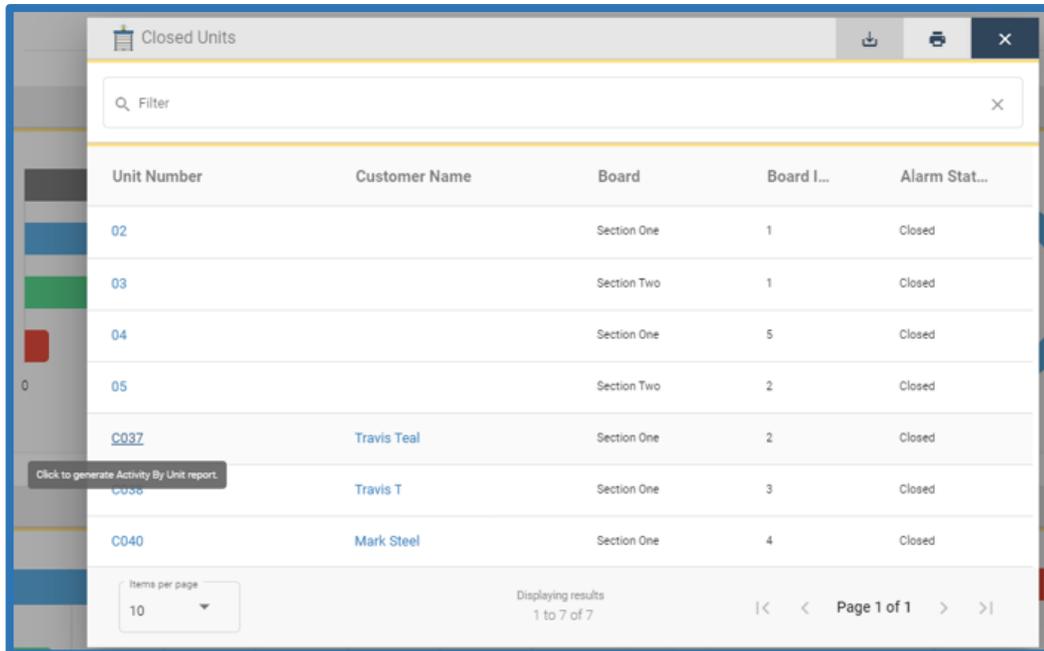


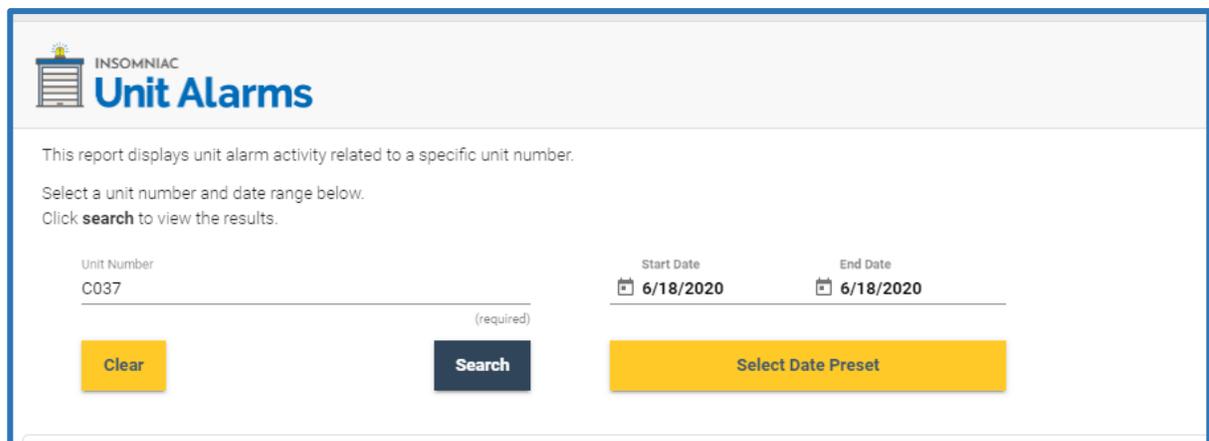
Figure 2 – User hovers on Unit Number C037. Tool Tip instructs user to click to generate 'Activity By Unit' report.



Unit Number	Customer Name	Board	Board I...	Alarm Stat...
02		Section One	1	Closed
03		Section Two	1	Closed
04		Section One	5	Closed
05		Section Two	2	Closed
C037	Travis Teal	Section One	2	Closed
C038	Travis T	Section One	3	Closed
C040	Mark Steel	Section One	4	Closed

Click to generate Activity By Unit report.

Figure 3 – User is automatically routed to the 'Unit Alarm Activity by Unit' report with Unit Number C037 auto-populated.



INSOMNIAC Unit Alarms

This report displays unit alarm activity related to a specific unit number.
Select a unit number and date range below.
Click **search** to view the results.

Unit Number: C037 (required)

Start Date: 6/18/2020

End Date: 6/18/2020

Buttons: Clear, Search, Select Date Preset

[ACS-3728] – Link from Unit Alarms Widget to Unit Alarm Activity by Visitor Report – Alarming Units

- When Control Center user selects 'Alarming Units' from the Unit Alarms widget on the dashboard and clicks Customer Name, user is automatically linked over to the 'Unit Alarm Activity by Visitor' report where selected visitor is also auto-populated in the Visitor Name field.

[ACS-3729] – Link from Unit Alarms Widget to Unit Alarm Activity by Visitor Report – Opened Units

- When Control Center user selects 'Opened Units' from the Unit Alarms widget on the dashboard and clicks Customer Name, user is automatically linked over to the 'Unit Alarm Activity by Visitor' report where selected visitor is also auto-populated in the Visitor Name field.

[ACS-3730] – Link from Unit Alarms Widget to "Unit Alarms Activity by Visitor" Report – Closed Units

- When Control Center user selects 'Closed Units' from the Unit Alarms widget on the dashboard and clicks Customer Name, user is automatically linked over to the 'Unit Alarm Activity by Visitor' report where selected visitor is also auto-populated in the Visitor Name field.

Figure 4 – User selects "Closed Units" from Unit Alarms Dashboard Widget

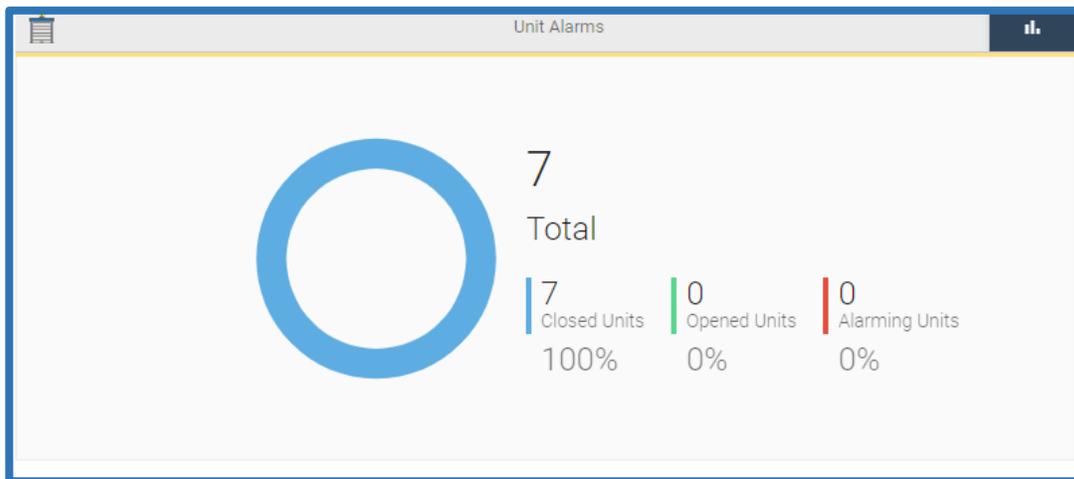
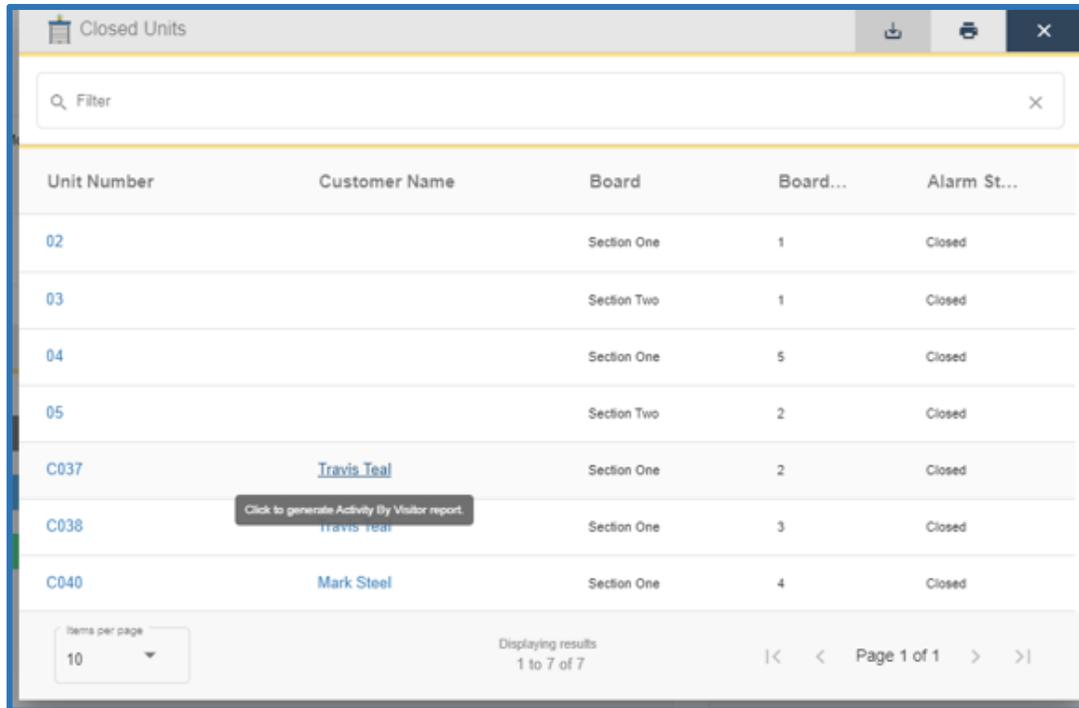


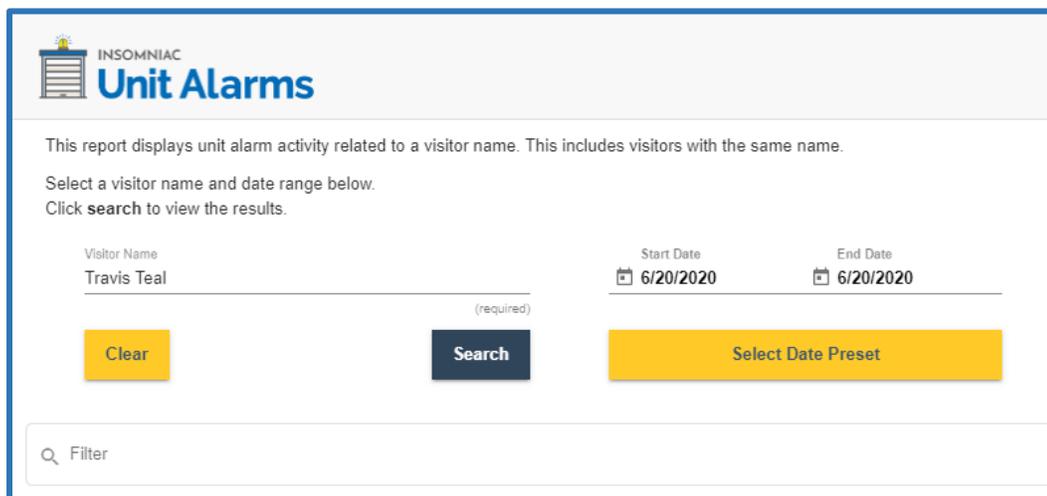
Figure 5 – User hovers over Travis Teal. Tool Tip instructs user to click to generate 'Activity By Visitor' report.



The screenshot shows a web application window titled "Closed Units". It features a search bar at the top with the text "Filter". Below the search bar is a table with the following columns: "Unit Number", "Customer Name", "Board", "Board...", and "Alarm St...". The table contains several rows, with the row for "C037" highlighted. A tooltip is displayed over the "Travis Teal" link in the "Customer Name" column of this row, containing the text "Click to generate Activity By Visitor report." Below the table, there is a "Items per page" dropdown set to "10", a "Displaying results 1 to 7 of 7" indicator, and navigation arrows. The page is identified as "Page 1 of 1".

Unit Number	Customer Name	Board	Board...	Alarm St...
02		Section One	1	Closed
03		Section Two	1	Closed
04		Section One	5	Closed
05		Section Two	2	Closed
C037	Travis Teal	Section One	2	Closed
C038	Travis Teal	Section One	3	Closed
C040	Mark Steel	Section One	4	Closed

Figure 6 – User is automatically routed to the 'Unit Alarm Activity by Visitor' report with Travis Teal auto-populated.



The screenshot shows the "Unit Alarms" report generation interface. At the top, there is a logo for "INSOMNIAC Unit Alarms". Below the logo, there is a description: "This report displays unit alarm activity related to a visitor name. This includes visitors with the same name. Select a visitor name and date range below. Click search to view the results." The form includes a "Visitor Name" field with "Travis Teal" entered, a "Start Date" field with "6/20/2020" entered, and an "End Date" field with "6/20/2020" entered. There are three buttons: "Clear", "Search", and "Select Date Preset". A search bar with the text "Filter" is located at the bottom of the form.

[ACS-3732] - Update Facility Dashboard UI

- Updated styling of Control Center Dashboard widgets to enhance user experience and usability.

[ACS-3733] - Update Account Selection Input Styling

- Updated styling for account selection input.

[ACS-3737] - Enhancement – Automatic Browser Refresh

- The browser will now refresh automatically in one hour due to inactivity.

[ACS-3816] - Streamline Facility Search

- The left Nav view now defaults to Administration => Configuration. User is then navigated to Facilities list View after clicking on Configuration avoiding extra mouse clicks.

R19 Production Bug Remediation

The following production bugs were resolved in Release 19:

[ACS-3719] – Mobile Device - User Name and Drop Down List (DDL) is Cut Off

- User name on a mobile device is fully visible along with the DDL to select User Settings, Help And Log Out,

[ACS-3720] – Mobile Device – General Button Requires Three Taps to Display Menu

- When iOS mobile user selects Facility followed by Configuration => Hamburger menu, the options Display on the left side panel upon the initial selection without requiring multiple selections.

[ACS-3721] – Mobile Device – General Page Content is Cut Off on Right Side Border

- All content on the General page is now completely visible to the mobile user.

[ACS-3803] – UI Alexa Add | Edit Modals

- The color of the Alexa logo was changed to blue when adding or editing an Alexa device so as to Match pre-established User Interface (UI) standards of the site.

[ACS-3806] – UI Alexa Add | Edit Modals – Schedule Notifications – Cancel Confirmation

- When creating a Notification in the Control Center Notification Center and upon selecting Schedule => Continue on Schedule modal, the Confirm / Cancel option no longer displays.

[ACS-3808] – Facility Settings Page - Confirm Modal is Displaying Erroneously

- When a Control Center edits a value on the Facility Settings page and then selects "Enter", user is required to click "Save" button.

[ACS-3812] – PTI Keypad Configuration

- When a Control Center Admin user configures the Gateway Controller (GWC) to RS485X (PTI mode), the users local GWC now correctly displays the actual 'Installed Hardware' name as opposed to RS485.

[ACS-3813] – PTI Keypad Conversion

- Control Center Admin user can convert from RS484 to RS485X for a facility running in PTI Emulation mode from the Device Pairs page. *Note: This issue was resolved in a previously release Hot Fix.*

[ACS-3843] – Scheduled SmartDoor Portfolio Reports

- The condition resulting in scheduled SmartDoor Portfolio reports failing to execute has been Resolved.

OpenTech Support

- The OpenTech IoE / CIA team is available to address any questions you may:
 - (602) 773-1700 (Option 1) **or** via email at ioesupport@opentechalliance.com